

## Visitor Feedback Form. Version 1 November 2018

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Feedback and Comment will be useful to help us market our visits with quotes and even photographs. We can find out what is good and not so good about our facilities and the best parts of our programmes and also it will help us to improve weaker areas. We can respond to feedback to develop better relationships with our clients.

We welcome your feedback which will be discussed by the Trustees. We will seek to address any areas of concern promptly and will contact the teacher in charge to discuss any scores less than 3. Our aim is to make your visits enjoyable, informative and safe. Our aim is to continually improve our sessions and your feedback will help us to do this by listening to your comments.

Please complete the feedback form and return to us **no later than one week** after your visit. If the Children have done any further work on their visits, pictures, stories etc we would love you to share them with us.

If you have any serious concerns please contact us immediately so that we can discuss and take appropriate action.

Gina Carr

Trustee

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## CLEEVE PRIOR HERITAGE TRUST - SCHOOL VISIT FEEDBACK BY EMAIL

**Date of Visit**

**School**

**Name and Contact No**

**BEFORE YOUR VISIT** - Please score 1-5 where 1 is low and 5 is high.

How easy was your contact with the Trust prior to the visit? 1 2 3 4 5

How useful was your pre-visit? 1 2 3 4 5

How useful was our risk assessment? 1 2 3 4 5

**ON YOUR VISIT** - Please score 1-5 where 1 is low and 5 is high.

Were the Trust staff welcoming and helpful? 1 2 3 4 5

Was the Trainer engaging and knowledgeable? 1 2 3 4 5

**FACILITIES** - Please score 1-5 where 1 is low and 5 is high.

How clean were the facilities? 1 2 3 4 5

Please circle facilities used: OUTDOOR COVERED AREA, GARDEN, KITCHEN, INDOOR CLASSROOM, ORCHARDS, WOODLAND AREA.

### ACHIEVING YOUR LEARNING OUTCOMES

Please state your key learning objectives linked to the Curriculum and how they were achieved.

Learning Objective	Please Give examples of how the children demonstrated their learning.

How did you hear about the Heritage Trust?

Would you recommend us to other schools? YES/NO

What did the children enjoy most?

What was the weather like on your visit?

Do you have any suggestions to help us improve?

Name:-

Date:-